

# Update

Via Christi Hospital St. Francis

**Teammates:** *I hope you enjoy these stories. If you have items that you would like in the St. Francis update, please send them my way!*

## Grateful family

We received a nice note from a family member regarding care his uncle received: "My uncle passed away (yesterday) in CICU. He was supported and cared for, for about an 18 hour period. **Molly Charles, RN**, our room nurse (and others) were so caring and compassionate. From the very moment I stepped in the room, I sensed a peaceful and gentle spirit. Thank you to all who made this very difficult time of loss bearable. From intense care to chaplain services, your team did a wonderful job. I'm forever grateful to our Lord Jesus who shined through so many, in service to our family. May God continue to bless you with doctors and staff that minister medicine in a way that could only be characterized as loving thy neighbor as thy self."

## Guardian angel award

**Jessica Spore, MICU nurse manager**, was notified that Via Christi Philanthropy had received a donation in honor of MICU nurse **Lisa Rodivich, RN**. The patient described Lisa as their guardian angel who spent extra time and effort with them to ensure they understood all of the things Lisa was doing. Thank you and Great Job, Lisa!!!

## Patient becomes one of the family

**Aurora Taylor, health unit clerk for 4SE**, recently shared the following: "We had a patient admitted to our floor a few weeks ago who was homeless. She had some mental issues and needed a sitter 24/7. She was a handful, however our nurses and PCTs showed great compassion for her and took wonderful care of her. We saw great improvement in her physically and mentally over the next few weeks. About a week before she was dismissed to a nursing home facility, she no longer needed a sitter. She became like family to us. We included her in our Valentine bulletin board project. We had every associate's name put on a heart and everyone on the unit was encouraged to write something positive about that person. We also made a heart for the patient. Several people wrote nice things about her and she also wrote nice things about our staff. **Elyse Janzen, RN**, and others purchased several sets of clothes, shoes and undergarments for her in anticipation of her dismissal. The patient's birthday was the day before she was dismissed. Elyse and **Baotram Kiralyfalvi, RN**, came in on their day off to help celebrate. We had cake, a banner, balloons and a few practical gifts that she could use at her new home. There were tears when she was finally dismissed; some by her and some by the staff. I just wanted to share what great compassion our staff has for our patients."

## Dad to the rescue!

From **Brandi Gutzmer RN, BSN, CMSRN**, nurse manager for the Via Christi Cancer Institute: One of our nurses, **Cassie Dauber, RN**, had a patient that was down and just wouldn't eat. She asked him what he wanted. Even if it wasn't on the hospital menu she said she would make it happen. His request was sloppy joes. Cassie called her stepdad and a few hours he brought a whole batch of sloppy joes and eight buns. The patient ate four sandwiches before she could put his glasses on, open the blinds and leave the room. It completely made his day!

***It is a privilege to serve with you,***

A handwritten signature in black ink, appearing to read "Sherry", written in a cursive style.

**Sherry Hausmann  
Regional Hospital President**