



## Praise for patient care in Pittsburg

A woman recently sent a note commending the care received by her 94-year old grandmother, who admitted with a broken leg. “In addition to the hospital looking and even smelling so nice, every single one of the staff was extraordinarily kind, patient and helpful,” she wrote.

“Her nurses, German and Pauline were very honest, respectful, patient, caring and sweet to my often sassy and ornery grandma. Her nurse aides were also incredible. I was impressed with how your staff also treated each other with respect. Patients and their families are obviously a priority and it is clear that every member of the staff is on the same page--dedicated to being a support to both patients and families. When there was a question or concern it was always answered quickly. Even the meal service was fast and served hot. I am very grateful for Via Christi hospital and the amazing staff. Thank you to everyone who made this difficult time in our lives bearable.”

## Accolades for Anelise in Manhattan

Anelise Hardacre, RN, who serves in the Birth & Women’s Center at Via Christi Hospital in Manhattan, was the recent recipient of a Daisy Award.

“I received the call that we were going back for an emergency C-Section,” wrote surgical tech KeriAnn Layman in her nomination. “Anelise Hardacre, RN, immediately recognized she was feeling a cord and not the baby’s head. She rode on the bed to the OR with the patient to try to hold baby from pressing on the cord. Anelise, who’s very quiet and often keeps to herself, turned into Superwoman.”

Remaining calm and in control, she demonstrated the excellent clinical and critical-thinking skills of a seasoned nurse, wrote KeriAnn. “After baby was born, we all took a deep breath and looked at each other. Right then, we all realized how quickly life can begin or end. I am grateful to work with such a wonderful nursing staff and work side-by-side with Anelise in the OR.”

## Breaking Bread

In December, we introduced Breaking Bread, a chance to meet with senior leaders to share your suggestions and ideas. “I was pleased during weekend rounding to hear from someone who had attended one of these sessions say, ‘We really do have a voice,’” says system CNO Carla Yost. “Because you do and when you use it, it allows us to get better together.”

If you’d like to sign up to attend a session, which can be a great opportunity to advocate for bedside nursing and the patients in our care, go to [www.viachristi.org/bread](http://www.viachristi.org/bread).

**Happy Nurses Week...**Be sure to check the Source for a full list of activities celebrating you and all you do for patients and their families!