



Impressive, NewLife Center team!

Five-star review posted on Via Christi's Facebook page this week: "Peggy (Bongiorni), RN, in Labor and Delivery was wonderful. Great personality. Extremely skilled. Her one-on-one monitoring was impeccable. I am an RN and very critical. I could not find one thing to complain about. My granddaughter and great grandson were in the best of hands."

Another day brighter

For the past several years, clinical nurse specialist Dawn Gosnell, APRN, has facilitated a critical care certification preparation course for nurses looking to validate or improve their knowledge base. But a recent note from Lindsay McCormick, RN, who serves in the TSICU, made her day. Lindsay, who attended Dawn's CCRN review course in October, sent her an email that said, "I recently took the exam and passed! Wahoo! Just wanted to say thank you for putting on such a great review course and for reasonable cost to nurses. Plus the 19 hours of CEUs was icing on the cake." Congrats, Lindsay, and thanks for sharing your success with those who helped along the way!

If you're interested in signing up for the next two-day CCRN review course, which will take place March 23-24 in Conf. Room A at Via Christi Hospital St. Joseph, contact Anita Yoakum or Cheri Sellers in the Education department. Cost is \$60, which covers Via Christi's cost for the materials.

A quarter of century of service

Latanya Nolen, LPN, who serves on 8SW, recently celebrated her 25th service anniversary. But it's her commitment to delivering quality patient care and to her teammates, rather than the number of the years served, that's worth celebrating.

"Latanya always has time for anyone requesting her assistance and she has a way of making her patients feel at ease," says Amy Renn, nursing director for Medical-Surgical/Cardiac. "If she was having a bad day, you wouldn't know it because of her calm and professional manner. She always has a smile on her face and she takes great care of her patients!" Adds health unit clerk Donna Dull: "Latanya is very knowledgeable and I feel secure when she is working."

Breaking Bread

In December, we introduced Breaking Bread, a chance to meet with senior leaders to share your suggestions and ideas. "I was pleased during weekend rounding to hear from someone who had attended one of these sessions say, '*We really do have a voice,*'" says system CNO Carla Yost. "Because you do and when you use it, it allows us to get better together."

If you'd like to sign up to attend a session, which can be a great opportunity to advocate for bedside nursing and the patients in our care, go to www.viachristi.org/bread.