

# Nursing update



## Model Community Survey: A reflection of our work together

This year's Model Community Survey opens April 30 and runs through May 18, providing each of us an opportunity to assess how well we are doing as a team.

"The annual survey isn't someone else's report card—it's ours as leaders, team members and individuals," says system chief nursing officer Carla Yost. "While it's always good to identify areas for ongoing improvement, it's also important to celebrate what we have been able to accomplish as a team of nursing professionals."

For Yost, the list of nursing accomplishments within the Ascension Kansas Ministry Market is long and continues to grow. For example, bedside care quality and patient safety initiatives have resulted in six fewer infections associated with catheter lines; 11 fewer infections resulting in c.diff; and four fewer hip and knee replacement-related infections

"We've also seen a significant reduction in our risk-adjusted mortality rates and gone for two straight months without a single central line infection!" says Yost.

Additionally, we've embraced feedback about the need to move toward a restraint-free environment and have begun using the training to create a safer environment in which to give and receive care, says Yost, who received the following note from Shiloh Jiwanlal, APRN, who served as one of the trainers:

"Receiving a gracious gift to have that many associates' time to rejuvenate what they already have in them on how to see the human spirit in every one we touch was truly humbling. I am taking the responsibility very seriously and it has been a blessing!"

Other positives include the recent recruitment of 85 nurses to help us continue to provide the compassionate care that we would each want for ourselves and our family and friends.

So please, asks Yost, watch for the anonymous Model Community Survey accessible through an email that will be sent to your work email address. Then use this tool to share areas where we need to improve but also to give yourselves and your teammates credit for the great strides you—and we as a team—continue to make!

## Nurses Week: Another opportunity for celebration

Nurses Week, May 6 – 12, coincides with Healthcare Team Week again this year. Plans for the week include special Masses in all markets and lots of other fun activities. There will be more details about plans for Nurses Week celebrations in next week's Nursing Update. Also, watch for information and Healthcare Team Week plans on the Source. It will be a fun week celebrating you and your clinical and non-clinical teammates!