

Nursing update



‘...my family and I mattered’

A new mother recently sent a rave review of her experience at the Birth and Women’s Center in Manhattan – and with Lindsay Henry, RN, in particular – even though she had delivered her baby elsewhere. She came to Via Christi to have her newborn son’s bilirubin checked because it was where her pediatrician sent her.

“I was in terrible pain with a spinal headache, postpartum emotions and other pains from just having gave birth,” she wrote. “I had my newborn son, 2-year-old old son and mother with me. We had never been here and didn't know what to expect. Lindsay was so warm and welcoming. She helped get me comfortable, kept my son entertained and happy and my mom from worry all while taking care of her actual patient, my newborn son. She truly made me feel human again. I was feeling so much pain and stress. She made me regret not having gave birth at Via Christi. I've never in life been treated so wonderfully, professionally and honestly felt like my family and I mattered.”

She wrote that she received the same above-and-beyond care from Lindsay when she had to return the following day. As a result, the young mother says, she plans to continue to come to Via Christi for all her family’s care. Way to represent, Lindsay!

Great care in busy ER a ‘lifesaver’

An onslaught of respiratory and gastrointestinal illnesses has filled all the Wichita hospitals to capacity in recent weeks – making it challenging to get patients in and out of our Emergency Rooms quickly. While that can be aggravating to sick patients and their accompanying family, compassionate care led to one extremely positive Facebook review by a grateful patient seen in the Via Christi Hospital St. Francis ER.

Wrote the patient who went to the ER last week due to violent vomiting that was causing her severe distress: “There were tons of people in the waiting room but they got me back very quickly! The nurse was so good I was midway throwing up in the bag as she’s slapping in an IV on the first try.” And, notes the patient, that was remarkable given that she was experiencing dry heaves and unable to remain still. “After two doses of nausea medicine and stomach cramping medicine, I was so much better! They were compassionate, all of them!”

While she was in the ER for several hours, she says, “I wasn’t throwing up and rested comfortably in a recliner because they literally had no beds!” She concluded with one last thanks to St. Francis, or in her words, her “lifesaver.” Great job by all during trying circumstances! Thanks to everyone for your extra efforts and kindness to each other and our patients!