

Nursing update



Meet Katie Mengistu

Carla Yost, system chief nursing officer, had the opportunity to meet Katie Mengistu while rounding on 4SW at Via Christi Hospital St. Francis and came away inspired.

“As we were visiting, Dr. Brett Grizzell joined us so that he could offer a few words about the important contribution that Katie makes to care on the unit,” says Yost.

“When Katie calls,” he told her, “you know it’s important and that what you do together will make a meaningful difference in improving patient care.”

It’s that mix of experience and exceptional relationship building by nurses at the bedside that helps Via Christi hospitals improve the provider experience, an important component of our quadruple aim, Yost says.

Nice to meet you, Katie, and keep up the great work!

‘She didn’t bat an eye’

Pete Moyer, Via Christi’s director of Innovations, recently passed along some positive feedback about the 7th floor Oncology nursing staff overall—and Samantha “Sam” Neuberger in particular.

“My father-in-law, Galen Worley, had battled cancer for the past two years. We were on the 7th floor quite a bit during that time. The nursing team was patient, communicative and caring whenever they took care of him. They never acted ‘too busy’ or inconvenienced. I was there one night when Sam had two admissions in a row right when she was taking care of making Galen comfortable in a new room. She didn’t bat an eye and took care of us regardless.

“Galen died earlier this month, but my family was so happy he was in such good hands with the nurses and assistants on that unit,” wrote Pete. “They made a big difference in our lives.”

Well done, Kathy Reyes

Kathy Reyes, RN, nurse manager for 4SW at St. Francis retired last week after 44 years of service to Via Christi—but not before a well-attended send-off from current and former teammates.

“Kathy has been such an asset to Via Christi and to nursing,” says Amy Renn, RN, who worked closely with her. “Her knowledge and expertise as a nurse and manager will be greatly missed.”

So true, says Jessica Spore, RN, Kathy’s Nursing director: “Kathy has always led by example, living the mission, mentoring others and being the steady hand that has helped guide us all in providing the best care. We all wish her well in this next leg of her journey.”